Party Terms and Conditions

**Please take the time to read these terms and conditions carefully.**

* Due to the high level of demand our venues are experiencing, we are unable to guarantee that we can add any extra children to your party after you have finalised your details (no later than 7 days before the party). If you would like to add more people on after you have finalised your party, please give us a call and this will be subject to availability but again is not guaranteed.
* Party booking deposits are refundable if cancelled 72 hours before party.
* Final balance, any extras required must be confirmed a minimum of 7 -10 days prior to your party/event. Without this payment we will not be able to host your party. The company reserves the right to cancel any booking due to non-payment of balance by the due date.
* Once final numbers have been confirmed prior the party, we are unable to offer refunds for children that do not turn up on the day of the party. However, these spaces can be used by any siblings/parents that want to bounce on the inflatables with the party.
* The cost of the party includes 1/1.5/2 hour access to the apparatus/inflatable arena and 20 minutes in the party room. Once the party has ended you are not permitted to stay and play. If you wish to stay and play standard entry prices will apply, although we highly advise against bouncing after consuming food.
* Party prices are reviewed from time to time and may be subject to change without advance warning, even if you have already booked for the minimum number of guests.
* We do not supply birthday cakes, or food but you are more than welcome to bring your own. Food is not allowed to be consumed in the main hall. Only in party room. You are allowed to use normal wax candles but no sparklers.
* Party room decorations must be agreed in advance with the event co-ordinator prior to the party. Unfortunately, no silly string can be used.
* Please arrive 15 minutes before your scheduled start time to allow time for check-in and your safety briefing. Late arrivals will not have any lost time in the arena compensated.
* Each jumper/aerialist in your group will be required to fill in a waiver form on arrival, even if they have visited Wild Workouts previously. To speed things up, please print out and complete this waiver form to bring with you on the day
* Normal, day-to-day socks MUST be worn on the aerial equipment on the arena.
* We strongly advise wearing long sleeved tops and long pants (leggings preferably) to avoid friction burns which can occur when using the equipment. For pole shorts and t-shirts
* Children must be supervised by carers/parents whilst visiting on bouncy castle.
* If you have purchased party invites and envelopes, they will need to be collected from reception at Wild Workouts.
* Wild Workouts is not responsible for customer’s personal belongings, it is the sole responsibility of the customer to look after their own belongings. However, we do have changing areas and lockers available.
* If any children under the age of 4 will be attending the party/event, they will automatically go in the Toddler Arena unless you advise us otherwise. Children aged 3 and under that you want to bounce on the main arena, must be able to walk by themselves and accompanied by a paying adult. This should be at the ratio of one adult per two under 4's.

If you're unsure which arena your child should go on, please speak to our Events team via email wildworkoutsbolton@gmail.com or 07415861468.

**Please note:** if any siblings/parents want to go on the equipment or bounce on the inflatable arena with the party they need to book in advance as they might not be able to get in on the day of the party. We ask that you please advise your guests that all children who are not on the guest are not to go on any equipment.

**Amendments/cancellation policy**

All cancellations and amendments to your party/event booking must be made through our event co-ordinator by calling them on 07415861468 and are subject to the conditions set out below.